



Septic to Sewer Program 2024 Update

The Palms I & II Subdivisions

Wekiwa Springs
Septic²Sewer

PROJECT BACKGROUND

Phase 2 of the Wekiwa Springs Septic to Sewer Program is converting homes in The Palms I and Palms II subdivisions from septic tanks to an Orange County central sewer system. This includes constructing a pump station and installing more than 3,380 feet of pipe. We appreciate the tremendous support from the community as we continue construction, which is currently on schedule.

IMPACTS OR DAMAGE DURING CONSTRUCTION

If you have a broken irrigation pipe or sprinkler head; landscape/hardscape damage; or plumbing issues due to construction, please contact the Public Information Officer (PIO). The PIO will coordinate with the contractor to ensure timely repairs. Homeowners should not arrange repairs by a separate irrigation or plumbing company as they cannot be reimbursed. Please feel free to follow up on the repair process.

If you have a high water bill resulting from a break due to construction, please reach out to the PIO for an Orange County Utilities Leak Adjustment form.

IRRIGATION METERS

Orange County Utilities will install a separate irrigation meter for homeowners who want one. If requested by March 29, an irrigation meter will be installed at no cost to the homeowner. Water usage charges will be based on monthly meter readings, in addition to a \$3 monthly meter fee. To receive an irrigation meter application, please contact the PIO.

WASTE PICKUP

If your garbage, recycling, yard waste, or large items are missed due to construction, please email Solid.Waste@ocfl.net with your name, street address, and contact information, or call the Orange County Solid Waste Hotline at 407-836-6601. You can also notify the project PIO.

CHANGES TO YOUR UTILITY BILLS

Once your home is connected, a residential wastewater charge will be added to your Orange County Utilities water bill. At the current rates, this includes a monthly fixed charge of \$19.33 plus a volume charge of \$4.39 per 1,000 gallons of water used during the billing period.

FAST FACTS

Work Began:
Spring 2023

Anticipated End Date:
Summer 2024

For questions, concerns, email updates or to report special circumstances, contact:

Samantha Scarp

Public Information Officer
Samantha.Scarp@OCAusa.com
407-885-4866



DOCUMENTS NEEDED FOR PARTICIPATION

- **Notarized License Agreement**
- **Notarized Plumbing Permit**

PLEASE MAIL DOCUMENTS TO:
Septic to Sewer Phase 2
c/o Quest
1540 International Parkway
Suite 200, Lake Mary, FL 32746

ADDITIONAL INFORMATION

- Residents are asked to use caution near construction areas.
- Weather or other unforeseen conditions could affect work schedules.
- An Orange County approved response plan will be enacted in the event of tropical weather threats.

ORANGE COUNTY UTILITIES
DO NOT DISCARD
SEPTIC TO SEWER PROGRAM UPDATE

Orange County Utilities
9150 Curry Ford Road
Orlando, FL 32825



www.ocfl.net/utilities